

**From:** [FOI Responses](#)  
**To:** [REDACTED]  
**Bcc:** [REDACTED]  
**Subject:** FOI Request - [REDACTED] - Response  
**Date:** 23 November 2023 11:11:00  
**Attachments:** [image001.png](#)

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Dear [REDACTED]

Thank you for your Freedom of Information request dated 2<sup>nd</sup> November 2023, for information about pothole damages and repair costs.

1. Total number of claims made for damages caused by potholes in the last five financial years (2018/19, 2019/20, 2020/21, 2021/22, 2022/23)?

**Response:**

This information is exempt from disclosure under Section 21 of the Freedom of information Act. Section 21 exempts information from the right of access if that information is reasonably accessible to the applicant by other means. In this case the is available at: <https://www.doncaster.gov.uk/services/the-council-democracy/insurance-data>

2. Total money awarded for payouts on pothole damage claims made for each of the last five financial years (2018/19, 2019/20, 2020/21, 2021/22, 2022/23)?

**Response:**

This information is exempt from disclosure under Section 21 of the Freedom of information Act. Section 21 exempts information from the right of access if that information is reasonably accessible to the applicant by other means. In this case the is available at: <https://www.doncaster.gov.uk/services/the-council-democracy/insurance-data>

3. Average payout awarded for a pothole damage claim for each of the last five financial years (2018/19, 2019/20, 2020/21, 2021/22, 2022/23)?

**Response:**

This information is exempt from disclosure under Section 21 of the Freedom of information Act. Section 21 exempts information from the right of access if that information is reasonably accessible to the applicant by other means. In this case the is available at: <https://www.doncaster.gov.uk/services/the-council-democracy/insurance-data>

4. Highest single payout awarded for a pothole damage claim in each of the last five financial years (2018/19, 2019/20, 2020/21, 2021/22, 2022/23)?

**Response:**

This information is exempt from disclosure under Section 21 of the Freedom of information Act. Section 21 exempts information from the right of access if that information is reasonably accessible to the applicant by other means. In this case the is available at: <https://www.doncaster.gov.uk/services/the-council-democracy/insurance-data>

5. Average cost of repairing a pothole for each of the last five financial years (2018/19, 2019/20, 2020/21, 2021/22, 2022/23)?

**Response:**

2018/19 – £32.05  
2019/20 – £40.93  
2020/21 – £35.35  
2021/22 – £48.79  
2022/23 - £38.84

6. Highest cost of repairing a pothole in each of the last five financial years (2018/19, 2019/20, 2020/21, 2021/22, 2022/23)?

**Response:**

City of Doncaster Council does not hold this information. When potholes are repaired, this work is completed and costed out in groups therefore we do not hold the highest cost for a repair of a pothole for any of these years.

I hope that this information is useful to you.

City of Doncaster Council estimates that it has cost £42.50 to respond to this request for information.

**Reviewing any decisions made:**

If you are not happy with this reply you can ask us to review our response. To do this write to us within 40 working days of receiving your response at the address below or email [FOIAppeals@doncaster.gov.uk](mailto:FOIAppeals@doncaster.gov.uk)

If you do not agree with the review decision you can apply to the Information Commissioner's Office (ICO) for a decision about our compliance or otherwise with the Freedom of Information legislation. Contact details for the ICO are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. [www.ico.org.uk](http://www.ico.org.uk) Telephone 0303 123 1113.

Yours sincerely,

**Lucy McMahon**

Freedom of Information Officer  
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